

IndusInd Bank

URGENT NOTICE

Change in Branch Timings: From 1st June, 2020 till further notice

Dear Customer,

We at IndusInd Bank, are closely monitoring the COVID -19 situation and as part of our continuing endeavour towards the safety of our customers and staff, we are committed to taking the necessary precautionary measures.

As part of these initiatives, the branch business timings have been modified as under:

- **Monday to Saturday: 10 am to 4 pm - subject to local guidelines**
(2nd, 4th Saturday & all Sundays off)
- **Period: From 1st June, 2020 till further notice**

The Bank shall continue providing essential services such as:

- Cash Withdrawals and Deposits
- Clearing of Cheques
- Remittances
- Government Transactions

We request all our customers to please bear with us as all other non - essential services will be suspended during the defined period.

It is also advisable that physical handling of cash be avoided as much as possible. Please use our digital channels for your banking requirements.

Our Retail Banking Customers can fulfil their Banking requirements through:

- **IndusNet:** Best-in-class Net Banking Service
- **IndusMobile:** State-of-the-art Mobile Banking App
- **IndusAssist:** Our Virtual Assistant on chat, that brings you the convenience of Conversational Banking
- **WhatsApp:** Bank on the go with **Banking on WhatsApp**. Give a missed call at 874 490 0400
- **24 X 7 Email Assistance:** Please write to us at reachus@indusind.com
(General Banking) / premium.care@indusind.com (Credit Cards) for all your queries

We thank you for your co-operation and regret any inconvenience caused in these testing times and assure you of our best efforts in meeting all your banking requirements.

STAY SAFE. BANK SMART.

Team IndusInd Bank



IndusInd Bank

URGENT NOTICE

Change in Branch Timings in Tamil Nadu

(Chennai, Chengalpattu, Thiruvallur, Kancheepuram districts & Madurai - Madurai Corporation Limits, Paravai Town Panchayat, all village panchayats of Madurai East, Madurai West and Thiruparankundram Blocks)

Dear Customer,

We at IndusInd Bank, are closely monitoring the COVID-19 situation and as part of our continuing endeavour towards the safety of our customers and staff, we are committed to taking the necessary precautionary measures.

According to the latest State Government ruling, branches in Tamil Nadu (Chennai, Chengalpattu, Thiruvallur, Kancheepuram districts & Madurai - Madurai Corporation Limits, Paravai Town Panchayat, all village panchayats of Madurai East, Madurai West and Thiruparankundram Blocks) will remain open from **July, 1st - 4th, 2020**, from **10:00 am to 2:00 pm**, for cash transactions related to distributors and retail dealers of essential items viz. petroleum products and LPG. No direct service to public is permitted. From **6th - 31st July, 2020**, branches in the aforementioned districts will be operational as per **regular branch timings**.

Please note that the branches will remain closed on 2nd and 4th Saturdays, and all Sundays.

Our Retail Banking Customers can continue to enjoy seamless banking and fulfil their banking requirements through our robust Digital Banking Platforms:

- **IndusNet:** Best-in-class Net Banking Service
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- **IndusAssist:** Our Virtual Assistant on chat, that brings you the convenience of Conversational Banking
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